

# **HID® FARGO® HDP®5000e**

Windows Printer Driver  
Release Notes

Driver version 1.1.4.23  
PLT-08105, A.0  
December 2024



## Copyright

© 2024 HID Global Corporation/ASSA ABLOY AB. All rights reserved.

This document may not be reproduced, disseminated, or republished in any form without the prior written permission of HID Global Corporation.

## Trademarks

HID GLOBAL, HID, the HID Brick logo, FARGO, and HDP are trademarks or registered trademarks of HID Global, ASSA ABLOY AB, or its affiliate(s) in the US and other countries and may not be used without permission. All other trademarks, service marks, and product or service names are trademarks or registered trademarks of their respective owners.

## Contacts

For technical support, please visit: <https://support.hidglobal.com>.

## What's new

Date	Description	Revision
December 2024	Initial release.	A.0

A complete list of revisions is available in [Revision history](#).

## 1.1 Scope

This document provides information on HID® FARGO® HDP®5000e Windows Printer Driver version 1.1.4.23. Included are product features, enhancements, and resolved issues since the previous release.

**Note:** The reference numbers associated with these features, issues, and fixes are from internal HID Global tracking systems.

Compatible operating systems:

- Windows 10 (32-bit and 64-bit)
- Windows 11 (64-bit)
- Windows Server 2016 (64-bit)
- Windows Server 2019 (64-bit)
- Windows Server 2022 (64-bit)

## 1.2 New features

- Added support for a new **Performance** mode, which is a faster printing with negligible quality reduction. (FSA3-1250, FSA-1151, FSA-1108)
- Added support for lamination. (FSA-734)
- Added support for dual input hopper (FSA-875)
- Added an indication of encrypted job in the driver embedded print viewer (PrnViewer). (FSA3-1286)

## 1.3 Resolved issues

- Fixed an issue with the mechanical and printing self-tests. (FSA3-1267)
- Fixed various bugs and made improvements to HDP500e driver. (FSA3-1222, FSA3-1270, FSA3-1286, FSA3-1267)

## 1.4 Known issues

- Driver does not display a Mag Verify error prompt. (FSA3-1315)
- Driver displays the wrong reorder number of 084511 for YMCKK. The part number should show 084512 for YMCKK. (FSA3-1264)
- Driver does not display the **open door** prompt when the printer door is open. (FSA3-1263)
- Driver fails test for Desfire cards. (FSA3-1252)
- Driver incorrectly shows the **Define Areas** in the preview window. (FSA3-980, TTP-16046)



## Revision history

Date	Description	Revision
December 2024	Initial release.	A.0



hidglobal.com

For technical support, please visit: <https://support.hidglobal.com>

© 2024 HID Global Corporation/ASSA ABLOY AB.

All rights reserved.

PLT-08105, Rev. A.0

Part of ASSA ABLOY